

Bill Gain

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Bill Gain is the Global Program Manager for Trade Facilitation and Border Management within the World Bank Group's Trade and Competitiveness Global Practice where Bill leads the implementation of trade facilitation reform in over 60 countries.

He has over 39 years' experience in undertaking management and leadership roles with a focus on customs reform and modernization, trade facilitation, border management and private sector development reform implementation in developing and conflict affected countries.

Prior to joining the World Bank Group, he was Associate Director & Manager for New Zealand and the Pacific at the Centre for Customs and Excise Studies at the University of Canberra. Prior roles also include a 30 year career with New Zealand Customs. Bill holds a Masters Degree in Public Policy from the Victoria University of Wellington, New Zealand (2000) and a Post Graduate Diploma in Business (HR & Change Management), from the University of Auckland, New Zealand (1996).